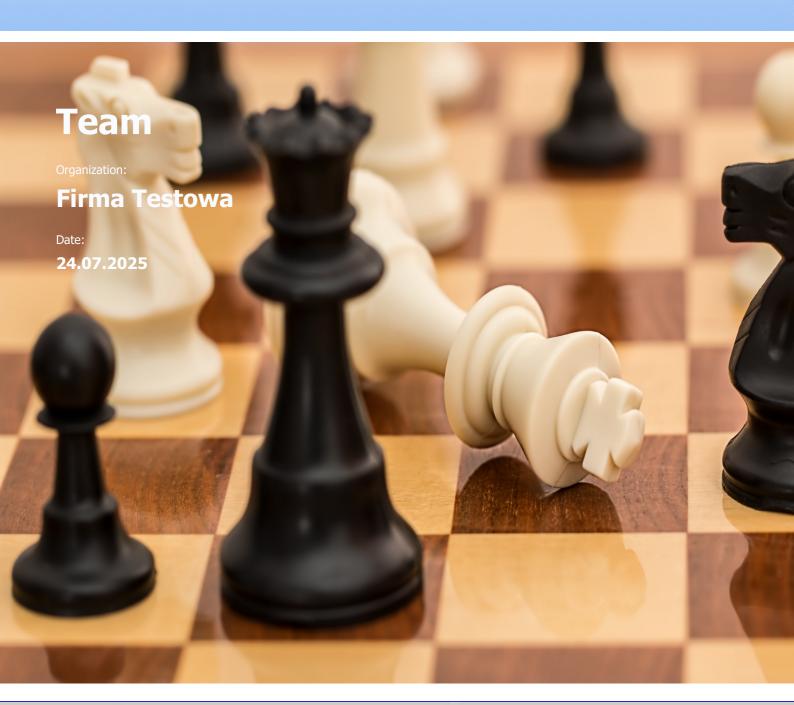


Members)

This report is based on the responses given in the Extended DISC® Behavioral Assessment Questionnaire. This assessment should not be the sole criterion for making decisions about this team. The purpose of this report is to provide supporting information both for the manager and the team members in team development.





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#### **DEFINITION OF CULTURE**

Culture is a frame of reference that members of a group have found beneficial for survival in dealing with their particular common environment and have, therefore, retained and transmitted to successive generations.

Culture is shared by all or almost all members of the society. Older members pass on to the younger members the knowledge and respect of the culture. Culture structures one's perception of the world. Culture is the framework defining how you operate.

#### **Culture defines:**

- How you communicate
- What is appropriate and what is not
- How you relate to other people
- How you approach problems



#### **Culture challenge**

Culture brings safety, security, structure and continuity to its members. You know how to behave, what is allowed and what is not. You know how to survive. You know that the people you interact with share the same values, logic and reasoning. Belonging to a culture makes your life easier.

Very often, culture is also restrictive, inflexible, non-tolerant and non-accepting when it is challenged. Culture defends itself. Culture wants to develop at its own speed and not be influenced by other cultures. At the same time, culture defines what is appropriate, what is not appropriate and, therefore, what is not accepted. Culture defines how you are supposed to think - what is correct reasoning logic and what is not. Culture defines our **do's** and **don'ts**.

In organizational environment, a team culture is challenged by multiple "enemies", like the organizational culture (something that defines how the whole company behaves), other team cultures the team needs to get along with, and, sometimes, the team manager. Often the team existed before the manager and the manager tries to bring in elements the team culture considers as our **don'ts**.

# Managing your team culture

Culture, by definition, is something that is born in time. It is based on the experiences, upbuilding and values of its members. Therefore, culture cannot be managed. It is not possible to decide what belongs, and what does not, to the culture.

Managing a team culture requires, among other things, understanding the team members and the story of each team member. The team's story (the culture of the team) is the sum of the stories of its members (the personal cultures of the team members).

# **Developing a team culture requires:**

- understanding of each team member
- identifying the strengths of the team culture in its current/future environment
- identifying the challenges of the team culture in its current/future environment
- identifying the development needs
- identifying ways how to make the team culture accept the changes





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#### **TEAM CULTURES - TEAM TYPES**

The behavioral profiles of the team members defines many aspects of team culture. It plays an important role in how the team communicates, makes decisions, handles conflicts, shares responsibilities and many other team behavioral aspects.

It is important to pay attention to the different team types before further analyzing a team's culture.

# Homogeneous teams:

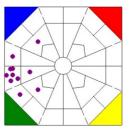
- One strong culture that everyone associates with fully
- Easy communication
- Less misunderstandings
- Reduced flexibility
- Difficulty sharing responsibilities

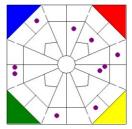
# **Heterogeneous teams:**

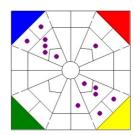
- No one strong culture that everyone associates with fully
- Flexibility
- Multiple points of view
- Misunderstandings in communication
- Differing points of view delay decision-making

#### **Diverted teams:**

- Divided in sub-cultures
- Delegation of responsibilities
- Multiple points of view
- Sub-teaming ("we" and "you")
- Power struggles (who's point of view wins)

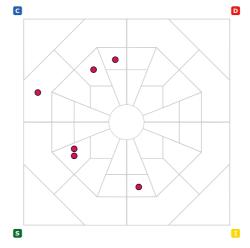






# This Team?

How would you classify this team - is it more homogeneous or heterogeneous or perhaps diverted?







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#### YOUR TEAM DISC CULTURE

Every team is unique! Team culture is always a combination of compromises between the individual cultures of the team members. The more team members have similar behavioral traits, the more the team culture reflects the preferences of those team members.

Before focusing on your team DISC culture, pay attention to your team type. Interpretation of your team culture depends very much on the team type.

#### Team DISC culture in homogeneous teams

With homogeneous teams, it is easier to define and identify the team culture. There are fewer compromises needed with similar behavioral traits reinforcing each other. You can expect the team to always behave in a predicted way, regardless of the situation or team member you communicate with.

#### Team DISC culture in heterogeneous teams

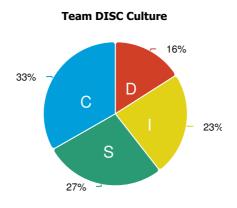
The amount of compromises made between the team members is especially high in heterogeneous teams. There are fewer team behaviors that are influenced and controlled by the team culture. The team behavior is less predictable and more dependent on which particular team member you communicate with.

#### Team DISC culture in diverted teams

If the team is diverted, it is always advisable to investigate if there are two sub-cultures within the team that are stronger than the overall team culture. There are often some compromises made between the team members in a diverted team that define the overall team culture. At the same time, there are aspects that the team has (sometimes silently) accepted on which they will make no compromises, but the two sub-teams will have different cultures relating to those aspects.

### **Your Team Culture**

The below chart describes how the four main behavioral traits (D, I, S and C) influence your team culture. The bigger the percentage, the stronger the influence this trait has on your team culture. If any trait has a percentage higher than 50%, it means this trait very strongly influences the team culture, and there are very few compromises the team members have had to make. The traits that have a percentage above 15% (but below 50%) mean the team culture is a combination of multiple DISC traits. Traits that have a percentage below 15% have, in reality, no influence on the team culture.







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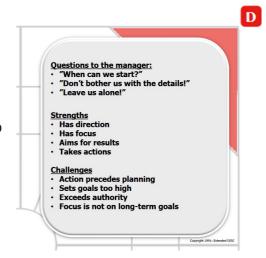


#### **TEAM CULTURES - D CULTURE**

# Typical of a team with dominant D -culture

A dominant D -culture team prefers to focus on tasks in a faster paced environment. D -culture teams emphasize hard values, results, and change. The team tends to show clear direction, minimize chatter, and take care of their own projects. Teamwork is valued only if there is a clear purpose, and it helps the individual team members accomplish their personal goals. Its action focus keeps the team moving forward. The team is more competitive and likely to be individually focused on achieving personal goals. The team members may even believe the team exists to support them in achieving their goals. A D -culture team tends to be independent and decisive. However, an abundance of D -styles means many of the team members prefer to be in control and find it difficult to leave the power to the team. Natural preferences of team members for ordering others around and not listening well to each other can create power struggles and conflict. Others may find the D -culture to be blunt and insensitive. The team members themselves appreciate the directness and absence of useless meetings.

The image on the right describes typical aspects of a D -culture team.



The following table demonstrates how much each team member contributes to and prefers a D team culture. 100% means it is the only natural team culture, and adjusting to any other culture would require significant compromises from the person. 0%, on the other hand, means a D team culture would be the last option for this person requiring major effort and flexibility to adjust to it.

# **Contribution to D culture**

Person	Profile II
	D
Aneta Kolorowa	0%
Krzysztof Niebywały	0%
Mateusz Niezwykły	30%

Person	Profile II
	D
Ala Przykładowa	0%
Aleksandra Testowa	0%
Aldona Wyjątkowa	30%





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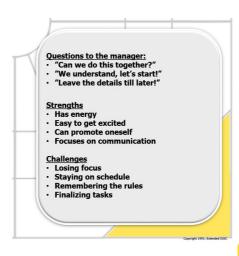


# **TEAM CULTURES - I CULTURE**

# Typical of a team with dominant I -culture

A dominant I -culture team tends to move quickly, using its high energy and ability to foster collaborative approaches. The people-focused culture thrives on networking and interactions. Frequent casual gatherings and meetings are commonplace. The I -culture is more focused on openness and people, often creating a positive team atmosphere. Team members generate creative ideas and are able to sell their ideas well by using their positiveness, communication skills and charisma. Team members in an I -culture are more likely to be frustrated by day-to-day routine and structure. The abundance of I -styles results in a culture where team members are speaking more than listening. New and more exciting ideas are likely to take precedence over staying the course. Details and focusing on tasks may get got lost, causing disorganization. The team may focus so much on the positives that it does not analyze the risks of negative outcomes.

The image on the right describes typical aspects of an I Culture team.



Ι

The following table demonstrates how much each team member contributes to and prefers an I team culture. 100% means it is the only natural team culture, and adjusting to any other culture would require significant compromises from the person. 0%, on the other hand, means an I team culture would be the last option for this person requiring major effort and flexibility to adjust to it.

#### **Contribution to I culture**

Person	Profile II
	I
Aneta Kolorowa	45%
Krzysztof Niebywały	30%
Mateusz Niezwykły	0%

Person	Profile II
	I
Ala Przykładowa	30%
Aleksandra Testowa	0%
Aldona Wyjątkowa	30%





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#### **TEAM CULTURES - S CULTURE**

#### Typical of a team with dominant S -culture

A dominant S -culture team is considerate and reliable that strongly values teamwork. An S -culture team tends to be amiable and easy-going. Team members prefer steady routines and comfortable and supportive relationships. They are seen as dependable. The team executes diligently once the team members have agreed upon tasks and are provided clear guidelines. The team tends to be slow to get started because the team members want to be sure about moving to the right direction. Once it starts, the team tends to move methodically toward its goal. The team does what it promises, and tends to do it correctly. Carefully accepting new ideas and not being able to critically assess their own team are some of the challenges to the members of a S -culture team. They naturally exhibit humility and prefer to listen to each other's viewpoints over speaking up. Each member is more often on the receiving end of information, but each tends not to provide it. The team is more likely to struggle with difficult decisions and emphasize the team's accomplishment over any individual's.



The image on the left describes typical aspects of a S - culture team.



The following table demonstrates how much each team member contributes to and prefers an S team culture. 100% means it is the only natural team culture, and adjusting to any other culture would require significant compromises from the person. 0%, on the other hand, means S team culture would be the last option for this person requiring major effort and flexibility to adjust to it.

#### **Contribution to S culture**

Person	Profile II
	S
Aneta Kolorowa	30%
Krzysztof Niebywały	35%
Mateusz Niezwykły	30%

Person	Profile II
	S
Ala Przykładowa	35%
Aleksandra Testowa	45%
Aldona Wyjątkowa	0%





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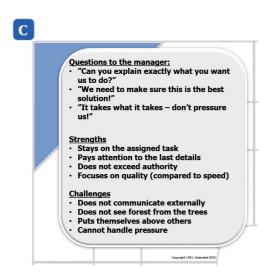
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#### **TEAM CULTURES - C CULTURE**

# Typical of a team with dominant C -culture

A dominant C -culture team is more likely to focus on quality and perfectionism. Due to the desire to fully understand its processes and products, others often come to this team for problem-solving and expertise. A C -culture team tends to be more diplomatic and reserved, wanting to move cautiously. The team members may not spend as much time together as a team, finding that working alone is often a more logical and effective way to get things done. The team tends to proceed carefully and slowly, wanting to analyze all data, avoid mistakes, and follow instructions. The team's strengths include developing systems, acting as an internal controller, and staying focused on issues. A C -culture team tends to be more resistant to new and unproven concepts. Its high standards may lead to a refusal to be more flexible and less rigid; mistakes and outside-the-box thinking are less acceptable. The team members may focus so much on what's in front of them that they lose sight of the big picture. In their quest for perfection, they may get stuck, even paralyzed, in the data.



The image on the left describes typical aspects of a C - culture team.

The following table demonstrates how much each team member contributes to and prefers a C team culture. 100% means it is the only natural team culture, and adjusting to any other culture would require significant compromises from the person. 0%, on the other hand, means a C team culture would be the last option for this person requiring major effort and flexibility to adjust to it.

# **Contribution to C culture**

Person	Profile II
	С
Aneta Kolorowa	25%
Krzysztof Niebywały	35%
Mateusz Niezwykły	40%

Person	Profile II
	С
Ala Przykładowa	35%
Aleksandra Testowa	55%
Aldona Wyjątkowa	40%





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# **TEAM DISC CULTURE IN EXECUTIVE TEAMS**

Executive teams have a dual role when it comes to cultures within an organization. Firstly, they have their own executive team culture; the way they communicate within the team, make decisions, set goals and divide responsibilities. Secondly, as their decisions impact how the rest of the organization is to behave, they also set expectations how the organization culture in the whole organization should be. Experiences shows that this does not always happen, but the individual team cultures defend their preferred way of working. The following focuses on some of the most important aspects of different DISC executive team cultures: communication, decision-making, self-defence, accessibility and respect on people.

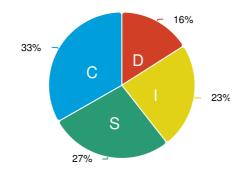
#### **TEAM CULTURE IN A C EXECUTIVE TEAM**

- Communication is based on roles and expertise
- Decisions are not made but reached based on analysis of facts compared against the set criteria
- Everyone has their role in the team and you do not step on the toes of others
- A secret society with no information shared outside
- Peoples' opinions are not asked nor paid attention to

#### **TEAM CULTURE IN A D EXECUTIVE TEAM**

- Communication is short and focused on goal achievement
- Every discussion ends with a decision (often too quickly)
- We are here together, but anyone in the team could represent a threat to me
- The doors are closed to the outsiders unless we need someone's knowledge
- People are just numbers, no matter if employed and outsourced

#### **Your Team DISC Executive Team Culture**







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#### **TEAM CULTURE IN AN S EXECUTIVE TEAM**

- The purpose of communication is to get as many points of view as possible
- Decisions made together are often compromises
- Every member has to be supported, otherwise the organization will not succeed
- They take into consideration organization's opinion but often forget to ask for it
- Respect the loyalty and contributions of those who have stayed long with the organization

#### **TEAM CULTURE IN AN I EXECUTIVE TEAM**

- Plenty of communication (often inconsistent)
- Decisions are based on facts, but also on the outcome of the discussion
- Team members do not defend their turf but eagerly ask for support
- They like to give the impression that everyone is welcomed to support them
- Lots of attention is paid to how to best promote the decisions to the organization

In your executive team, what are the pros and cons that come with your executive team culture? Are you able to benefit from the different strengths within your team? What is the impact of your culture to the organization?





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# BEHAVIORAL COMPETENCES ASSOCIATED WITH TEAM DISC CULTURES IN EXECUTIVE TEAMS

A group of people building a specific type of culture within their team also exercises a particular type of behavior in their daily work. When observing the behavior, we can make assumptions about the team culture. This section of the report analyzes the different DISC executive team cultures and demonstrates how they manifest in the team's behavior. The behavior is illustrated by selecting five behavioral competences for each of the different D, I, S and C Executive Team Cultures.

The tables below demonstrate how many team members receive each of the scores on the +5 to -5 scale. "+5" indicates this is a natural behavior to the team member, and "-5" means this is not natural behavior, requiring a lot of energy to exercise. The score to the right of the scale shows the team average for each competence. Note the average (the higher it is, the stronger the team is on this competence) and the distribution of the team members along the scale (the wider the distribution, the more different the team members are, making it more difficult for this behavior to become a strong element of the team culture).

Behavioral competences associated with an executive team with a strong D Culture.

	-5	-4	-3	-2	-1	1	2	3	4	5	
Direct, goal focused communication	2	1		1		2					-2,33
Making a goal-based decision and promoting it to everyone quickly		2	2	1		1					-2,50
Searching continuously for change			4	1	1						-2,50
Developing new business			2	2	1				1		-1,17
Having no difficulty letting people go when seeing poor performance			3		1		1		1		-0,67

Behavioral competences associated with an executive team with a strong I Culture.

	-5	-4	-3	-2	-1	1	2	3	4	5	
Inspiring and motivating influencing of people			4			1		1			-1,33
Finding a decision that best meets the goals and can be promoted to people		1	3		1				1		-1,67
Communicating and motivating the need for change to the organization			1	3		1				1	-0,50
Focusing on how the strategy supports people's motivation			1	2	2		1				-1,17
Emphasizing people as goal-achievers		1	3		1	1					-2,17



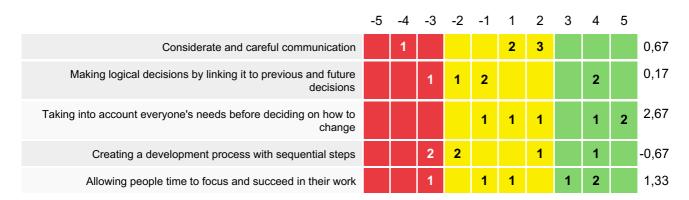


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Behavioral competences associated with an executive team with strong a S Culture.



Behavioral competences associated with an executive team with a strong C Culture.

	-5	-4	-3	-2	-1	1	2	3	4	5	
Detailed and logical communication					1	3				2	2,00
Making well thought out decisions based on detailed analysis					1	3				2	2,00
Thoroughly preparing for change				1			1			4	3,33
Acquiring all details needed for strategy development					1	3				2	2,00
Following high standards when assessing people performance					1	3				2	2,00

With what DISC executive team culture is your team strongest? What actual behaviors stand out as the strongest behaviors for your team? With what aspects is your team heterogeneous and where are the biggest differences between among the team members?





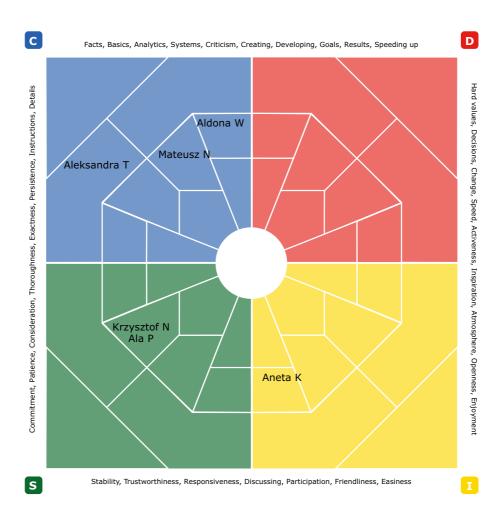
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#### **NAME MAP**

Name Map places each team member in the Extended DISC® Diamond. It helps to understand what role each team member will naturally take. It also helps team members with understanding how they relate to the other team members.



The following table shows the percentage and number of team members in each DISC quadrant. The bigger the percentage, the more that trait influences the team culture (the way the team behaves as a team).

Total	100%	6
С	50%	3
S	33%	2
I	17%	1
D	0%	0





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#### ATTRIBUTES DESCRIBING THE TEAM MEMBERS

This section describes the natural spontaneous behavioral style of the team members using attributes. The combination of the attributes provides an overall image of the person. The meaning of individual words is limited by the other words in the list.

#### **Aneta Kolorowa**

Friendly, polite, positive, calm, nice, steady, patient, social, sociable, easy to approach, modest, adjustable, adaptive, exact.

#### **Krzysztof Niebywały**

Calm, steady, friendly, thorough, polite, helpful, undemanding, exact, follows instructions, adjustable, kind, detail-oriented, peaceful, positive, careful, correct.

#### Mateusz Niezwykły

Exact, calm, logical, organized, thorough, carefully ambitious, shy, quiet, considerate, reliable, concentrating, specializing.

#### Ala Przykładowa

Reliable, calm, undemanding, follows instructions, concentrates on work, finisher, exact, people-oriented, good listener, polite, sociable, steady, patient.

#### Aleksandra Testowa

Calm, exact, punctual, thorough, logical, organized, modest, adaptive, shy, quiet, considerate, careful, emphasizes instructions, perfectionist.

# Aldona Wyjątkowa

Exact, logical, strong-willed, organized, meticulous, active, creative, detailed, considerate, seeks perfection, diplomatic, sometimes stubborn, calm speaker.





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#### **COMMUNICATION STYLE OF EACH OF THE TEAM MEMBERS**

This section describes the natural communication style of each team member.

#### **Aneta Kolorowa**

She is a very nice and positive person. People who do not know her find her easy to approach. She succeeds in tasks that need contacts with new people. These situations should not be focused on results. She could be good in advising, teaching, training, etc.

#### **Krzysztof Niebywały**

Most people like his friendly and open discussion style. In discussions, he is also peaceful and takes others' interests into account. He avoids embarrassing situations and tries to present things so that everyone can accept them. If he were expected to influence people directly, he would not necessarily like that.

#### **Mateusz Niezwykły**

He is quite demanding in communication. In his speech he uses numbers, logic and many details. The listener has to concentrate to understand him. As he is not trying to please, he may sometimes be a bit insulting or distant and people may find him difficult to approach. He has a habit of beating around the bush from different viewpoints.

# Ala Przykładowa

She is very nice but rather careful and sensitive in associating. She has to completely trust a person when she tells how she really feels. She prefers to listen and leaves a feeling that she agrees with the partner. She is a trustful listener. She has a gift to present her stand in a soft easy-going way.

#### Aleksandra Testowa

In familiar surroundings, she leads decent conversations, is undemanding and diplomatic, and lets others speak. Among strangers, she over-encourages others to speak, as she is shy and does not know how to start. She likes to lean on facts more than feelings, and is not able to inspire others.

#### Aldona Wyjątkowa

Her communication style is too organized and obedient to rules, decreasing her initiative (this can be her biggest danger). She is meticulous and even interesting, but only opens up with great difficulties.





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#### **ROLE EACH TEAM MEMBER NATURALLY TAKES**

The below describes the roles each of the team member naturally applies in a team environment.

#### **Aneta Kolorowa**

- The one who finds compromises
- A listener and a helper
- The one who participates and is present

#### **Krzysztof Niebywały**

- Often adapts to the role of a performer
- To make sure that you proceed according to the plan
- · Keeps to the back

#### **Mateusz Niezwykły**

- The one who makes analytical summaries
- Maker of new interpretations
- Manager of one's own special field

#### Ala Przykładowa

- Often adapts to the role of a performer
- To make sure that you proceed according to the plan
- Keeps to the back

#### **Aleksandra Testowa**

- Often adapts to the role of a performer
- To make sure that you proceed according to the plan
- Keeps to the back

# Aldona Wyjątkowa

- The one who corrects errors positively
- Presents a familiar matter in a new way
- Is a team player

